Over the Phone Interpreting

Over the Phone (OPI) interpreting (OPI) allows limited English proficient (LEP) individuals to interact with court officials when they call or walk-in to the court. It is <u>not</u> recommended for interpreting court hearings or proceedings. Rather, it is a useful tool for those LEP individuals who maybe seeking information about the court or the legal process. It is generally cheaper than in-person interpreting since OPI vendors typically charge by the minute and doesn't require an interpreter to travel to your court.

The following is a list of OPI vendors and their contacts. Please note that the Supreme Court does not make any recommendations relative to vendors. There are many other OPI and interpreting vendors other than the ones listed here.

LanguageLine Solutions

www.languageline.com
Joe Matthews
1-800-316-5493
jomatthews@languageline.com

LionBridge

www.lionbridge.com
John Drugan
978-964-9550
John.Drugan@lionbridge.com

TraduccioNOLA (TNOLA Languages)

Andrew Dafoe
504-444-2429
aj.dafoe@tnola.com

Brian Wiggins

Deputy Judicial Administrator – Trial Court Services/Language Access Supreme Court of Louisiana (504) 556-9804 (office) (504) 202-0157 (cell) bwiggins@lasc.org